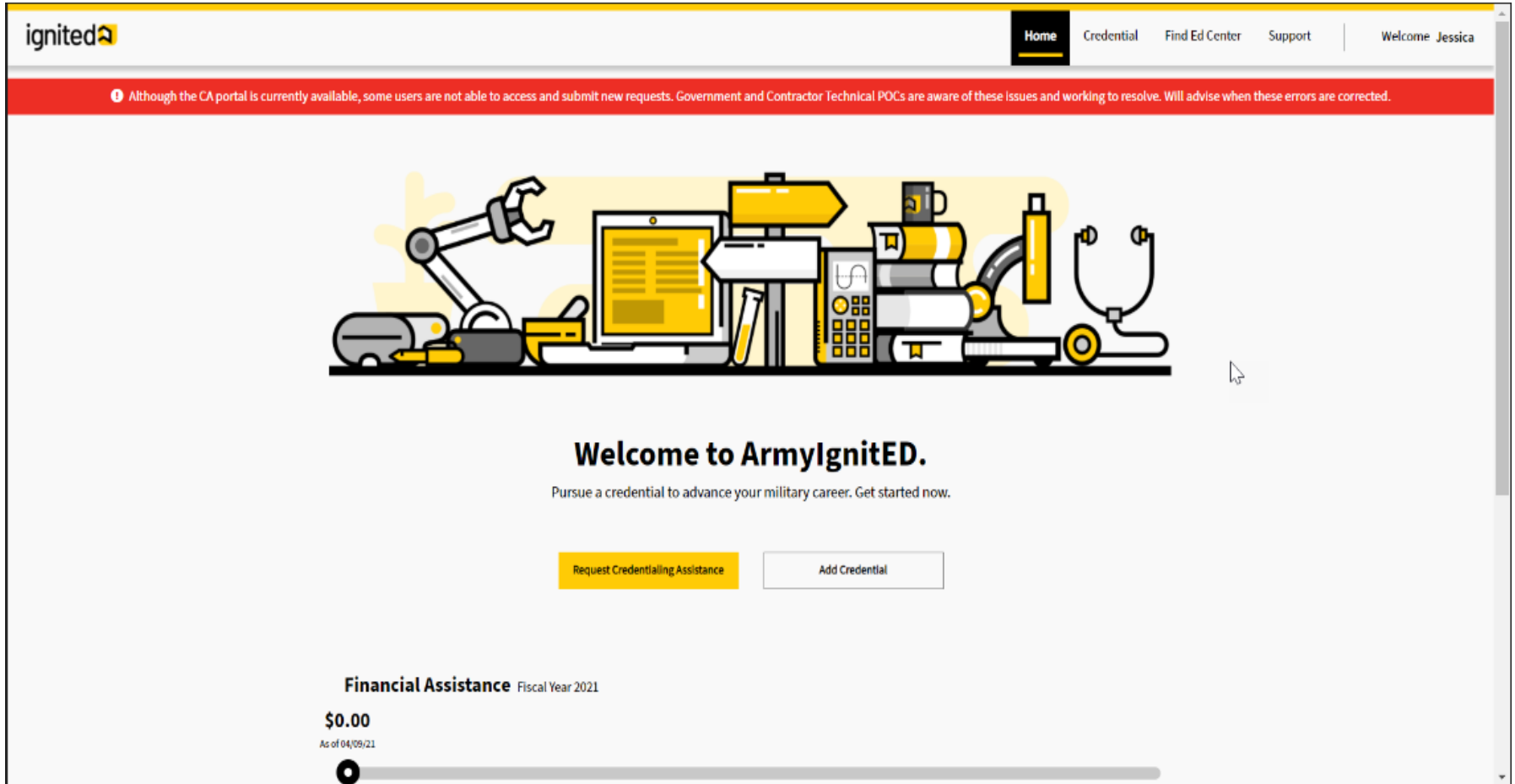




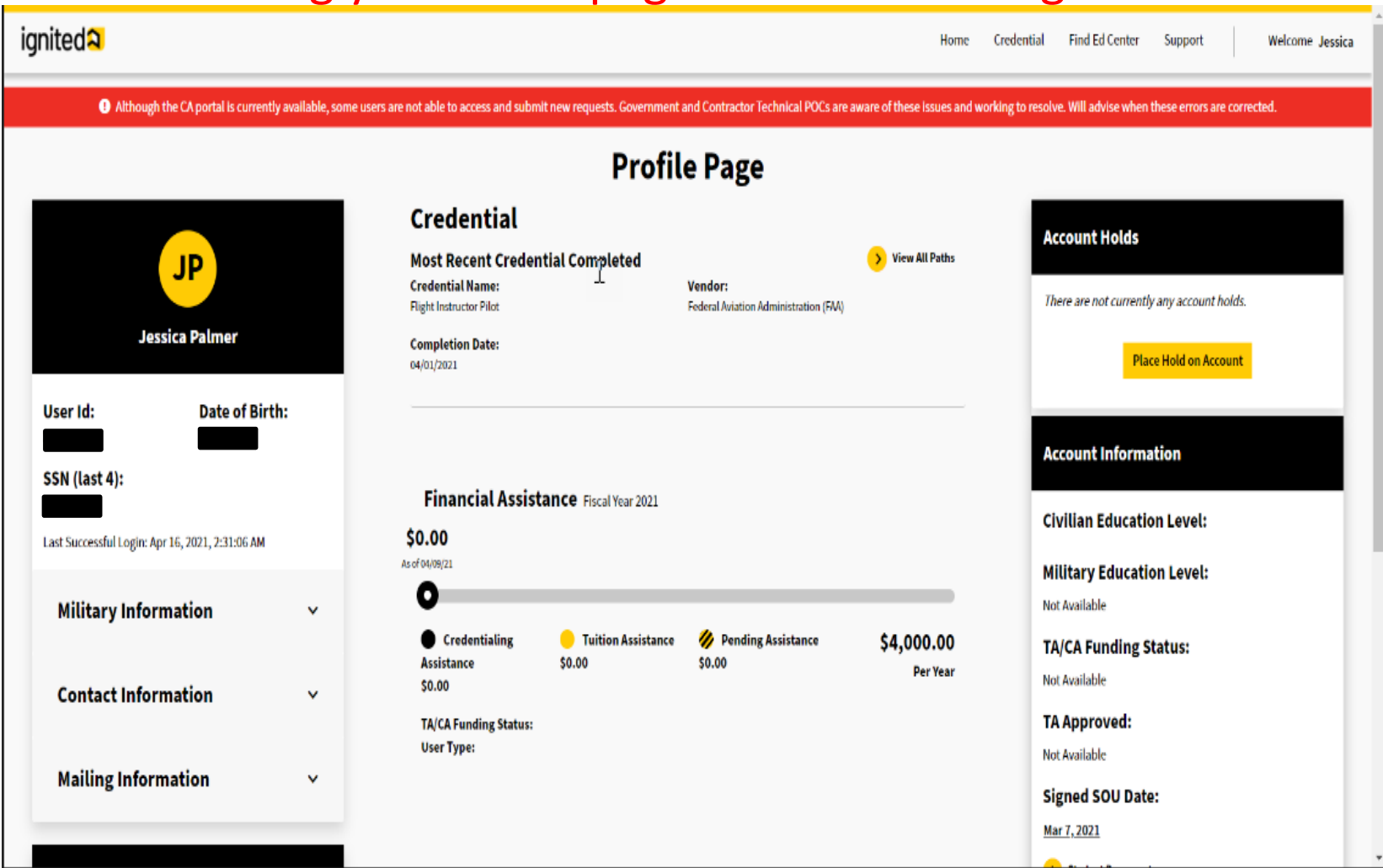
## Home Page when first logged in



The screenshot shows the ArmyIgnitED home page. At the top left is the 'ignited' logo. The navigation bar includes 'Home' (selected), 'Credential', 'Find Ed Center', 'Support', and 'Welcome Jessica'. A red banner contains a message: 'Although the CA portal is currently available, some users are not able to access and submit new requests. Government and Contractor Technical POCs are aware of these issues and working to resolve. Will advise when these errors are corrected.' Below this is a large illustration of various tools and equipment including a robotic arm, a laptop, a signpost, a calculator, a microscope, and a stethoscope. The main heading is 'Welcome to ArmyIgnitED.' followed by the text 'Pursue a credential to advance your military career. Get started now.' Two buttons are present: 'Request Credentialing Assistance' (yellow) and 'Add Credential' (white). At the bottom left, there is a 'Financial Assistance' section for 'Fiscal Year 2021' showing '\$0.00' as of 04/09/21 with a progress bar.



If you clicked on your name and selected "Account" it would bring you to this page- Your Profile Page



The screenshot shows the Ignited2 profile page for Jessica Palmer. The page is titled "Profile Page" and includes a navigation bar with "Home", "Credential", "Find Ed Center", "Support", and "Welcome Jessica". A red banner at the top contains a message: "Although the CA portal is currently available, some users are not able to access and submit new requests. Government and Contractor Technical POCs are aware of these issues and working to resolve. Will advise when these errors are corrected."

**Profile Page**

**Credential**

**Most Recent Credential Completed** [View All Paths](#)

**Credential Name:** Flight Instructor Pilot  
**Vendor:** Federal Aviation Administration (FAA)  
**Completion Date:** 04/01/2021

**Account Holds**

There are not currently any account holds.

[Place Hold on Account](#)

**Account Information**

**Civilian Education Level:**  
Not Available

**Military Education Level:**  
Not Available

**TA/CA Funding Status:**  
Not Available

**TA Approved:**  
Not Available

**Signed SOU Date:**  
[Mar 7, 2021](#)

**Financial Assistance** Fiscal Year 2021

**\$0.00**  
As of 04/09/21

Progress bar: 0% (Credentialed), 0% (Tuition Assistance), 0% (Pending Assistance)

**Credentialed Assistance:** \$0.00  
**Tuition Assistance:** \$0.00  
**Pending Assistance:** \$0.00  
**Total Available:** \$4,000.00 Per Year

**TA/CA Funding Status:**  
**User Type:**

**Left Sidebar:**

- Profile:** JP, Jessica Palmer
- User Id:** [Redacted]
- Date of Birth:** [Redacted]
- SSN (last 4):** [Redacted]
- Last Successful Login:** Apr 16, 2021, 2:31:06 AM
- Military Information** (dropdown)
- Contact Information** (dropdown)
- Mailing Information** (dropdown)



If you don't need to go to your profile page, you can begin the process with selecting your Credential from your home page

ignited

Home Credential Find Ed Center Support Welcome Jessica

Although the CA portal is currently available, some users are not able to access and submit new requests. Government and Contractor Technical POCs are aware of these issues and working to resolve. Will advise when these errors are corrected.

## Welcome to ArmyIgnitED.

Pursue a credential to advance your military career. Get started now.

Request Credentialing Assistance Add Credential

**Financial Assistance** Fiscal Year 2021

**\$0.00**  
As of 04/09/21

Select "Add Credential"



Make edits here. If you are going to request books/materials, etc., ensure you have the correct mailing is listed. When done, click on the next arrow



Home

**Credential Pa**

Find Ed Center

Welcome Phyllis

My Credential

Request Credentialing Assistance

Review Information

Select Option

Option Details

Credential P.

Path Details



The information below will be shared with Vendors and Education Institutions. Please review it for accuracy.

**Personal Information**

First Name:  
Phyllis

Last Name:  
Wheatley

Middle Name:

**Contact Information**

[Edit](#)

*Preferred Methods of Contact*  
Military Email:  
phyllis@mail.mil

Home Phone:  
(555) 867-5309

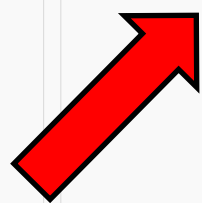
*Additional Methods of Contact*  
Other Email:  
phylliswheatley@mail.mil

Duty Phone:  
[\(321\) 555-9876](tel:3215559876)

**Mailing Information**

[Edit](#)

Mailing Address: 7103 Madison Avenue  
Tallahassee, FL 32303



Is incorrect information being displayed?





Choose an option. If you would like to select a credential that aligns with your MOS/ASI/AOC, select "MOS or ASI". If you wish to pursue a credential that doesn't align with your MOS/ASI/AOC, feel free to select "Other" then click the next arrow



Select whether this is a new credential, or a recertification then select the next arrow

Review Information ✓ Reviewed

Select Option ✓ Other

Option Details 3

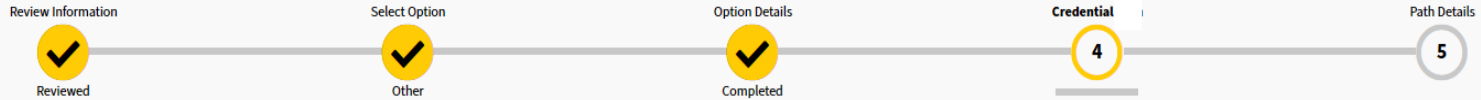
Credential Path 4

Path Details 5

**Is this a new credential or re-certification for an existing credential?**

New credential

Re-Certification for an existing credential



**What credential are you interested in pursuing?**

Below are all the credentials related to your credential option.  
Please select the credential you would like to pursue.

Filter results by searching for a credential below

Search: e.g., Microsoft Technology Associate (MTA)

Showing 1 - 10 of 1665 Results

[Accessibility Inspector/ Plans Examiner - 21](#)

Select Credential +

[Accreditation in Public Relations + Military Communication \(APR+M\)](#)

Select Credential +

[Accredited Business Accountant/Advisor \(ABA\)](#)

Select Credential +

[Accredited Financial Counselor \(AFC\)](#)

Select Credential +

[Accredited Legal Professional \(ALP\)](#)

Select Credential +

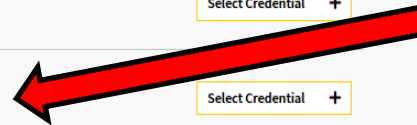
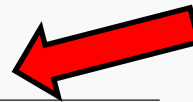
[Accredited Traffic Accident Reconstructionist](#)

Select Credential +

Here you will see a list of ALL credentials that are listed in Army COOL

If you know the name of the credential, you can type it here

If you click on any of the links, it will take you to Army COOL to view eligibility criteria





## What credential are you interested in pursuing?

Below are all the credentials related to your credential option.  
Please select the credential you would like to pursue.

Filter results by searching for a credential below

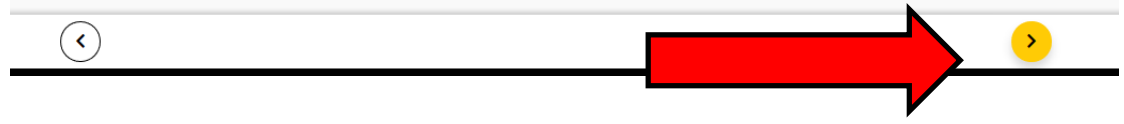
Search: e.g., Microsoft Technology Associate (MTA)

Showing 1 - 10 of 1665 Results

- Accessibility Inspector/ Plans Examiner - 21** Remove -
  - Accreditation in Public Relations + Military Communication (APR+M)** Select Credential +
  - Accredited Business Accountant/Advisor (ABA)** Select Credential +
  - ACSM Certified Clinical Exercise Physiologist (ACSM-CEP)** Select Credential +
  - ACSM Certified Exercise Physiologist (ACSM-EP)** Select Credential +
  - ACSM Certified Group Exercise Instructors (ACSM-GEI)** Select Credential +
  - ACSM/NCPAD Certified Inclusive Fitness Trainer** Select Credential +
- < Previous **1** 2 3 4 5 6 7 8 9 10 ... 167 Next >



Select the credential you wish to pursue then next arrow. If you make a mistake, just click remove







Select one of the options, then click I understand, then select the next arrow

My Credential Request Credentialing Assistance

Review Information **✓** Reviewed

Select Option **✓** Other

Option Details **✓** Completed

Credential **✓** Accessibility Inspector/Plans Examiner - 21

Path Details **5**

Please select all methods you will be using to achieve your credential Accessibility Inspector/ Plans Examiner - 21 and agree to the requirements criteria below.

- Prepare for credentials with trainings
- Take credential exam
- Complete applicable work experience
- I understand and am prepared to fulfill the above requirements.

< [Next Arrow] >



Ho

My Credential Request Credentialing Assistance

### My Credential Path Summary

Please review your Credential Path summary below. Update any incorrect information before clicking submit. Once you click submit, your Credential Path will be sent to your counselor for approval.

Click on a prior step to edit or review

Review Information	Select Option	Option Details	Credential	Path Details
Reviewed	Other	Completed	Accessibility Inspector/ Plans Examiner - 21	Complete

[I would like to discuss my Credential Path with my Counselor prior to submission](#)

[Do you want to add a note to your Credential Path?](#)

< >

The yellow flag indicates that you are still selecting your Credential... you are only selecting a credential at this point.

If you wish to discuss this with your counselor, click the link and you can email your counselor to request a counseling session. If you do NOT wish to, click the next arrow below



You have now successfully selected your Credential. From this point, you can continue on to see all vendors who offer training/exam for the Credential you selected. **YOU HAVE NOT YET REQUESTED CA FUNDS-** That is the next step. Click on “Continue with CA Request”



Your Credential has been submitted.



Continue with CA Request